

Clear Expectations for Teams

What is natural is to assume that co-workers are on the same page and that they understand the desired results.

What is unnatural, yet necessary, is to be very deliberate in clarifying reciprocal expectations and establishing guidelines for how to work together effectively.

Relly Nadler, Psy.D.



To be a team, the individuals need to co-create expectations for themselves and feel their input is heard and valued. The principles of setting expectations are well understood. The team's challenge is to convert those principles into specific tactics and behaviours that work for its members.

Clear Expectations for Teams explores the need for and various aspects of expectation-setting at the individual, team and organizational level. Participants will apply a step-by-step process to clarify individual and team expectations. The focus is on translating concepts into specific behaviours that will improve clarity as the team moves forward.

This program is designed for teams and other people who work in groups.

Overview

- Types of Performance Expectations
- Citizenship Behaviours
- Principles for setting expectations
- Common traps
- How high should expectations be set?
- Communicating expectations
- Reviewing the team's purpose and vision
- Individual roles and responsibilities
- Team member roles and responsibilities
- Team process for setting clear expectations
 - Focusing on tactics and behaviours
- Identifying key success factors and key performance indicators
- Planning for change

Schedule your workshop today!

Call **902-405-3411** or email mail@daleyprogress.com.