

## Progressive Problem-Solving™



*Outline*

### Introduction

- Group problem-solving
- Impact of perception on judgment

### What is a Problem?

- Identify different types of problems
- Categorize problems; select approach
- Understand the steps in the problem-solving process and how they inter-relate

### Specify and Define the Problem

- Distinguish between maintenance, achievement, and imposed problems
- Recognize common obstacles
- Determine when, and if, action is necessary

### Organize and Analyze the Problem

- Organize information to show relationships between aspects of a problem by using a variety of models

### List Possible Solutions

- Use techniques to enhance creative solution-seeking
- Develop criteria for an effective solution

### Valuate Solutions

- Use various methods to evaluate solutions
- Assess risks associated with solutions

### Execute the Solution

- Understand basic techniques for getting a solution accepted
- Learn to implement an action plan
- Understand the importance of monitoring the solution's effectiveness

**Being effective in business today means thinking in new, creative ways.** With change happening so rapidly, past experience may often be unreliable or inadequate to meet the demands of new situations. The ability to solve problems creatively and make decisions effectively in this changing environment will be of increasing value.

### Progressive Problem-Solving™

relies on a rational, systematic approach that incorporates creative thinking. Participants gain an understanding of thinking processes, how perception affects judgment, and when intuitive problem-solving is appropriate. In addition, participants experience how a team approach can benefit (or hinder) the process.

This program will be especially valuable to people who work in groups.

*Schedule your workshop today!*

Call **902-405-3411** or email [mail@daleyprogress.com](mailto:mail@daleyprogress.com).